If someone is in self-isolation and they have a smart meter (pre-payment meter) they can contact their utility provider who may be able to assist by sending out two weeks’ worth of gas/electricity.

Please see contact details below:

British Gas: 0333 202 9802

EDF: 0333 200 5100

EON:                          0345 303 3040

N Power:                    0800 073 3000

Scottish Power:        0800 027 0072

SSE:                           0345 026 2658

Take care and stay safe